



Alternative Response

Oversight and Accountability

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DCFS CQI

CCFL Evaluation

Office of Inspector General

Citizen Review Pane

- Performance Accountability
- CFSR Items
- Federal Measures
- Engagement

Case Reviews

- Services/Support
- Family Stability
- ProcessEvaluation
- Outcome
 Evaluation
- Recommendations
- Status of Implementation
- Improve Operations
- Issues Discovered
- Systemic and Familial Strengths/Challenges
- Recommendations